

# Client Reference

## Syncing success - where an On Key and SYSPRO integration harvests efficiency

This seamless integration between SYSPRO and On Key eliminated administration and freed up technical resources to focus on maintaining assets.

**100%**  
Seamless  
integration

All of the MRO requisitions are linked to work orders

### Key challenges

- ▶ Informal asset management processes in place with little absorption into the wider organisation.
- ▶ The technical asset register is not comprehensive nor maintained properly.
- ▶ No link to financial register in SYSPRO.
- ▶ Warehouses managed with Excel and supported by manual transactions.
- ▶ Basic CMMS in place to track work orders.
- ▶ Huge administration efforts to manage Excel sheets and stores sheets.
- ▶ Little or no correlation between costs in different systems.

### Our intervention

- ▶ The Pragma team implemented On Key 5 as an on-premise solution.
- ▶ Detailed business process development was done with specific integration points between systems identified.
- ▶ The Pragma CIS (Custom Interface Solutions) team was engaged to create necessary integration points to On Key.
- ▶ A SYSPRO expert was engaged to design and implement the required export files from SYSPRO 7.

### Value add

- ▶ Master MRO item information is synchronised from SYSPRO 7 to On Key. This includes the Material Master and Financials.
- ▶ MRO requisitions are created in On Key and linked to work orders. A corresponding requisition is created in SYSPRO 7, where the normal financial process is managed.
- ▶ Requisition status changes in SYSPRO 7 are updated in On Key.
- ▶ Structured asset management environment.
- ▶ Asset and job costing now available in On Key.
- ▶ Accurate costing with single master data ownership
- ▶ Seamless integration between SYSPRO and On Key systems, eliminating administration requirements
- ▶ Reduction in administration time allowing technical resources to focus on maintaining assets.



### Client background

- ▶ Our client produces upmarket seafood at the southernmost tip of Africa. The products are farmed on various sites around Hermanus, South Africa.
- ▶ Combined, the farms comprise approximately 6 hectares and house 2,000 land-based tanks that require more than 7,000 tons of pumped seawater every hour.
- ▶ Availability from their equipment is fundamental to the product's growth and the company's success.

