

# Client Reference

## From chaos to control: Crafting efficiency in material management

The client now has an effective system with supporting procedures to keep the store neat and clean and efficiently service the maintenance team.

**10 000**

Redundant items discarded

**SOPs**

Purchasing and warehouse management

### Key challenges

- ▶ Rapid expansion at one of the factories over the past few years.
- ▶ Stores could not keep up with the growing demand from production, resulting in chaotic and high direct purchase costs.
- ▶ No formal policies or procedures existed for purchasing or stores management.
- ▶ Over 25 000 stock catalogue items were kept in the store.
- ▶ Stores personnel had no formal On Key knowledge.

### Our intervention

- ▶ 5S training and audits
- ▶ Identification of redundant parts and classifying the parts of slow-moving items.
- ▶ Creation of applicable stores in On Key and the movement of correct items to the correct location in On Key.
- ▶ Redesigning the stores layout
- ▶ Crystal report writing to manage spare parts according to the defined KPIs.
- ▶ On Key training in Materials Manager.

### Value add

- ▶ Cleaner and more structured warehouses where everything has a place and is in place.
- ▶ Effective operation with standard operating procedures for purchasing and warehouse management.
- ▶ Standardisation achieved by implementing a standards manual on rack numbering, On Key data, ABC analysis and stocktaking.
- ▶ Identification of more than 10 000 redundant items that can be discarded.
- ▶ Financial control over purchasing, ordering and receiving.
- ▶ The client now has an effective system with supporting procedures to keep the store neat and clean and render an efficient service to the maintenance team.



### Client background

- ▶ Our client is one of the top 100 companies in the Middle East with plants in several countries in this region. They bottle and can soft drinks using Tetrapak, Cidel and Krones packaging machines.
- ▶ The management of our client embarked on a journey to gain control of their stores operations, to improve the efficiency of their service delivery and to save on costs.

